OVERWATCH SAAS MONITORING SERVICE DESCRIPTION

1. OVERVIEW

Overwatch SaaS Monitoring is a comprehensive solution to proactively detect, track, and respond to critical events, ensuring uninterrupted operations and enhanced security for critical SaaS applications. We incorporate best-in-class software-as-a-service (SaaS) monitoring and alerting tools, to provide you with real-time, centralized oversight over all SaaS applications in your digital ecosystem for orchestrated and automated responses at machine speeds.

2. SERVICE DEPLOYMENT

Overwatch SaaS Monitoring service deployment includes:

2.1 SAAS ENVIRONMENT ANALYSIS

Overwatch experts will first analyze your existing SaaS security infrastructure. This step allows us to understand the unique requirements of your organization and tailor the SaaS Monitoring service to provide the most effective defense. This will culminate in a customized response runbook that is specific to this engagement.

Overwatch experts will seamlessly incorporate SaaS Alerts into the SaaS Monitoring service. SaaS Alerts monitors and sends real-time alerts for any unusual activities or threats across your SaaS applications, including data breaches, configuration changes, and access violations.

3. SERVICE MANAGEMENT

Overwatch SaaS Monitoring service management includes:

3.1 REGULAR REPORTING & REVIEW

Our service includes regular reporting, giving you an overview of your security posture, the threats we've neutralized, and any potential areas for improvement. Regular reviews are conducted to ensure the service evolves with your organization and continues to provide the most effective protection.

3.2 CONTINUOUS UPDATES & MAINTENANCE

Overwatch SaaS Monitoring service with SOAR integration is continuously updated to respond to the latest threat trends and vulnerabilities, with new detection rules and SOAR response pathways added in as emerging threats become known. Regular maintenance ensures the efficiency and effectiveness of the service, minimizing your cybersecurity risks.

3.3 POST-DEPLOYMENT SUPPORT

Post-deployment, our support team is available 24/7 to answer any queries or concerns you may have. We operate as your tier 1 and 2 tech support for all deployed services with dedicated SMEs on staff.

4. BENEFITS

Overwatch SaaS Monitoring service offers:

- Comprehensive Security: our service integrates multiple security technologies into a single, automated system for unparalleled protection.
- Enhanced visibility: gain a unified view of your entire SaaS application network, ensuring no threats go unnoticed.
- Time and cost savings: by consolidating multiple services, we reduce the complexity and costs associated with managing separate security technologies.

Together, Overwatch SaaS Monitoring with SOAR integration provides a comprehensive security solution that offers robust protection for your SaaS applications.